

Millstream Area Credit Union
Quick Reference Guide
M.A.R.S. System

1. Call the M.A.R.S. number (419) 423-2766 or (800) 200-5708
2. Choose English (1#) or Spanish (2#)
3. Enter your account number followed by the # key
4. Enter your 4 digit PIN followed by the # key
5. Checking and Savings Balances are automatically provided
6. Follow the menus to select your options
7. Enter transaction code, or press *# for a list of transaction codes

Main Menu

Press 0#: Exit the System

Press 1#: Account Balances

Press 2#: Loan Balances

Press 3#: Visa Inquiry and Transaction

Press 1#: VISA Payment Inquiry

Press 2#: VISA Balance Inquiry

Press 3#: Minimum Payment Transfer from Shares

Press 5#: VISA Payment Transfer from Shares

Press 7#: VISA Transaction History

Press 4#: Transaction History

Press 1#: Share Draft Transactions

Press 1#: Share Draft Search

Press 2#: Cleared Share Drafts

Press 3#: Share Draft Activity

Press 2#: Recent Transactions

Press 1#: Deposit Transactions

Press 2#: Withdrawal Transactions

Press 3#: All Account Transactions

Press 4#: Loan Transactions

Press 3#: Other Options

Press 1#: All Transactions for a Specific Day

Press 2#: Savings/Checking Transactions for a Specific Period

Press 3#: Loan Transactions for a Specific Period

Press 5#: Change PIN or to Hot Card

Press 1#: PIN Change

Press 4#: Plastic Cards

Press 1#: Card Activation

Press 2#: Hot Card

Press 6#: YTD Dividend, Interest or Certificate Inquiries, or to switch to another member

Press 1#: Dividends

Press 1#: Current Year

Press 2#: Previous Year

Press 2#: Certificates Balances Inquiry

Press 3#: Sign off and Access Another Member Account

Press 8#: Account Transfers

Press 1#: Share 1 to Share Draft

Press 2#: Share to Share

Press 3#: Share to Loan

Press 6#: Member to Member

Press 9#: Check Request

Press 10#: General Help